



Installing Citrix Workspace Client

I. PURPOSE

The purpose of this document is to provide guidance for the installation of the Citrix Workspace client on a Microsoft Windows based PC. Health Choice Network provides the latest recommended client software under the section titled *Downloads* on HCN's main webpage, <http://www.hcnetwork.org>.

II. POLICY:

Access to HCN's XenApp environment from outside of the established network (ie...home or away from the office) is restricted to authorized personnel which are specified by the Center's MIS department. Access from inside the network is not restricted to established user accounts.

III. PROCEDURE:

Please follow the guidelines detailed below for the installation procedure of the new Citrix Workspace Client.

Note: The user account on the local PC will need to have sufficient privileges to install software.



III. PROCEDURE (Continued):

1. Navigate a web browser to <http://www.hcnetwork.org/>

2. Scroll to the bottom of the page under Workplace and click on the (PC or Mac) Installer link as described by the red arrow below.

Who We Are

Health Choice Network, Inc. (HCN) is a successful nation-wide collaboration among health centers, health center controlled networks and partners. By providing key business services, strategic initiatives and the latest in health information technology, participants can improve patient outcomes through increased efficiencies and more accessible care. With 52 safety-net organizations in nineteen states serving approximately 2.2 million patients, HCN is recognized as a leader in the integration of health information technology among health centers and safety net providers. The high level of HIT services provided by HCN is nationally recognized by the Bureau of Primary Health Care. Health Choice Network utilizes a state-of-the-art systems to capture, analyze and leverage data, improve the quality and access to care and promote meaningful use. We are a leader in implementing the electronic health record, oral health record and soon in behavioral health record. The new technology enables health care providers to document, communicate and track medical information, while patients benefit from faster service, reduced errors and safer transmission of information among labs, pharmacies, hospitals and physicians.

Mission

To improve the health status of our communities through the provision of high-quality, affordable, community-based health care to underserved individuals and families while providing support and partnerships with our network of providers.

Our intention is to support a medical home for our members that ensures access to care, quality services and a compassionate understanding of their needs.

Values

They describe our company as we want it to be. We want our decisions and actions to demonstrate these Values. We believe that putting our Values into practice creates long-term benefits for members, customers, employees, suppliers, partners and the communities we serve. [Read More...](#)

Workplace

- Citrix Workspace Installer (Win)
- Citrix Workspace Installer (Mac)
- Citrix Workspace Installer Instructions
- Citrix Installer (Win)
- Citrix Installer (Mac)
- Citrix Installer Instructions
- HDX Installer (Win)
- HDX Installer (Mac)
- HDX Installer Instructions
- Webmail
- Citrix Login

Contact Information

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[HCNetwork.org Accessibility Statement >View](#)

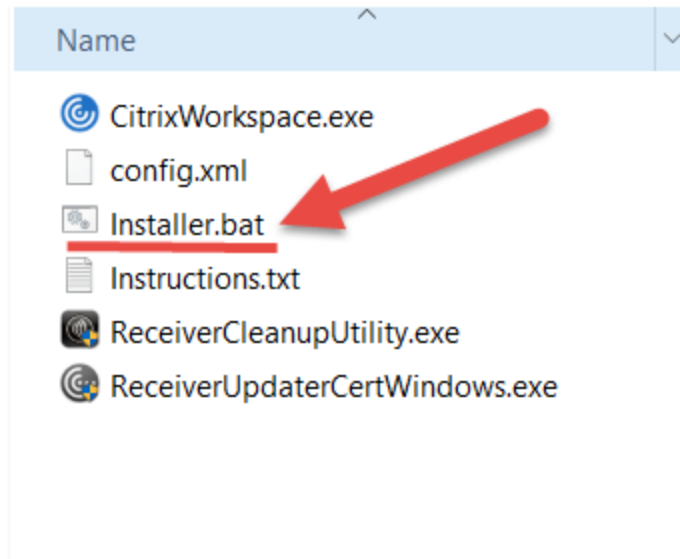
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3. Click save to the desktop and unzip it there.

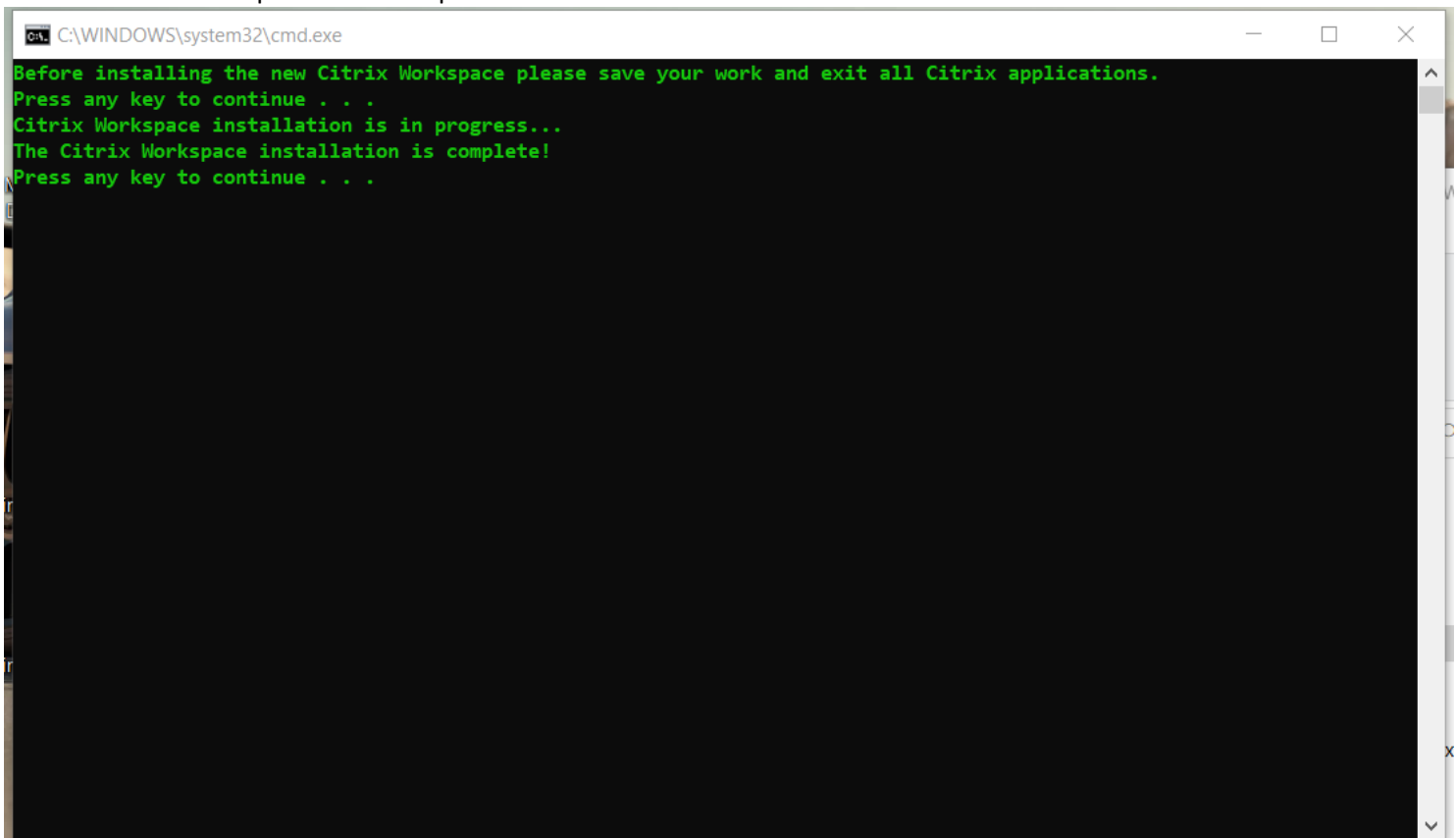
4. Inside the unzipped folder, execute the CleanUp utility and follow the instructions, to remove any previous Citrix Receiver or Workspace installation.

| Name | Date modified | Type | Size |
|-----------------------------------|-------------------|--------------------|-----------|
| CitrixWorkspace.exe | 8/5/2020 2:41 PM | Application | 72,002 KB |
| config.xml | 8/6/2020 10:50 AM | XML Document | 26 KB |
| Installer.bat | 8/5/2020 5:47 PM | Windows Batch File | 1 KB |
| Instructions.txt | 8/29/2019 1:09 PM | Text Document | 1 KB |
| <u>ReceiverCleanupUtility.exe</u> | 8/29/2019 1:09 PM | Application | 582 KB |
| ReceiverUpdaterCertWindows.exe | 8/29/2019 1:09 PM | Application | 525 KB |

5. Then execute the installer.bat located on the same folder



The installation will proceed at this point with no interaction needed.



6. When the installation completes the Citrix Workspace screen will simply disappear. You will notice that there is now a blue Citrix workspace icon in your computers system tray.



The Citrix Receiver will now run silently in the background until it is needed to launch a Citrix XenApp session.

Congratulations! Your installation is completed. You are now ready to log into HCN's web Interface for access to your published resources