Installing Citrix HDX RealTime Media Engine

I. PURPOSE:

The purpose of this document is to provide guidance for the installation of the HDX RealTime Media Engine for Microsoft Skype® for Business. Health Choice Network provides the latest recommended client software under the section titled Workplace. https://www.hcnetwork.org.

II. PROCEDURE:

Please follow the guidelines detailed below for the installation procedure of the new HDX RealTime Media Engine.

Note: The user account on the local PC will need to have sufficient privileges to install software.

1. Navigate a web browser to https://www.hcnetwork.org.

II. PROCEDURE (Continued):

2. Scroll to the bottom of the page under Workplace and click on the (PC or Mac) Installer link as described by the red arrow below.


3. Click run or save to the desktop and run from there.

II. PROCEDURE (Continued):

4. The Citrix HDX RealTime Media Engine installation will launch a window stating, "Welcome to the Citrix HDX RealTime Media Engine [version #] Setup Wizard". Click on the *Next* button.
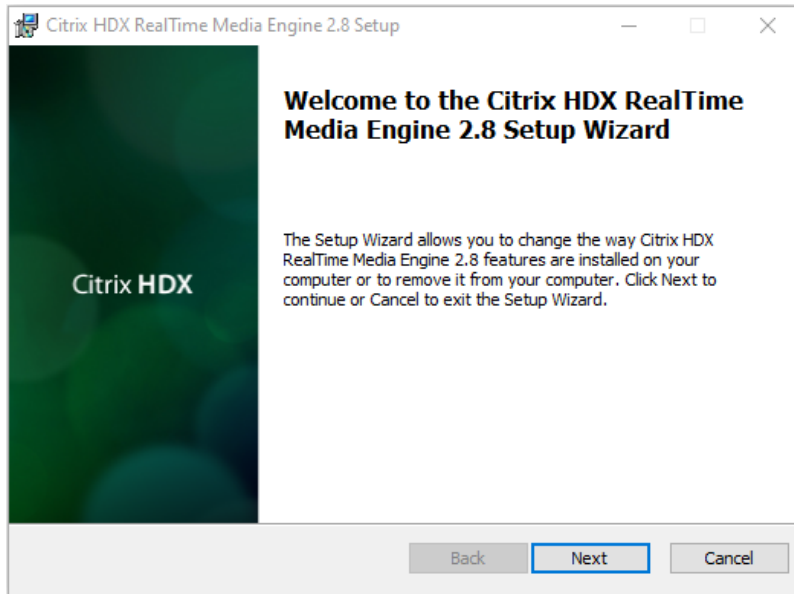
5. Accept the terms in the License Agreement. Click on the *Next* button.
    Note: If you decide not to accept, the installation will not continue.
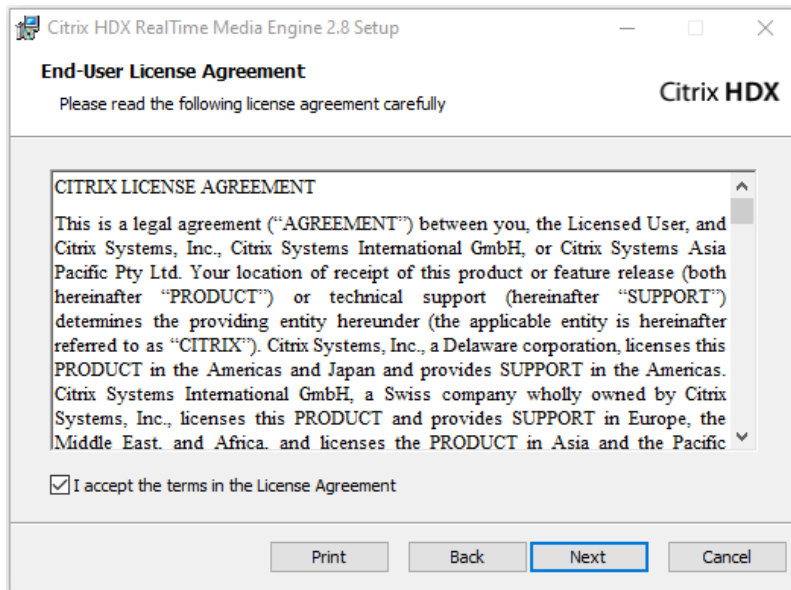
6. Ready to Install the Application. Click on the *Install* button.
   Note: The Installation will proceed at this point with no interaction needed.
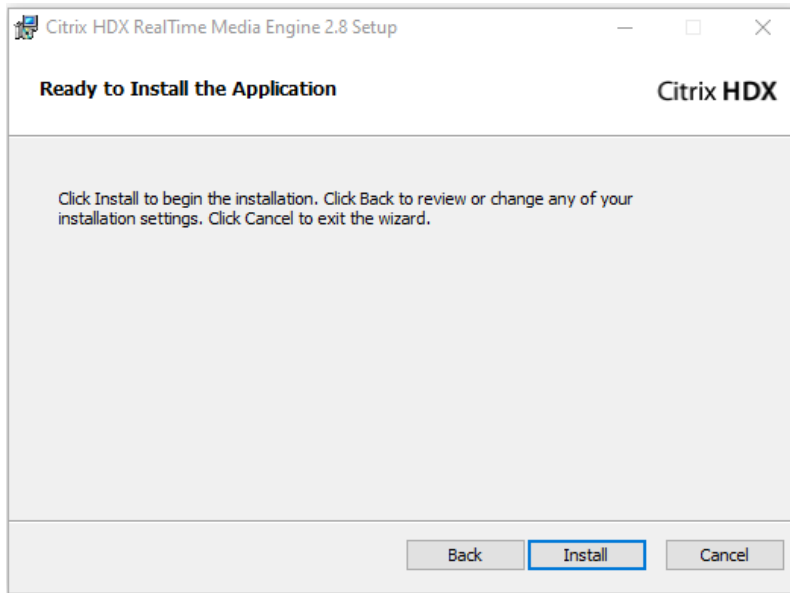
Congratulations! Your Installation is complete. Click on the *Finish* button.