



Installing Citrix HDX RealTime Media Engine

I. PURPOSE:

The purpose of this document is to provide guidance for the installation of the HDX RealTime Media Engine for Microsoft Skype® for Business. Health Choice Network provides the latest recommended client software under the section titled Workplace. <https://www.hcnetwork.org>.

II. PROCEDURE:

Please follow the guidelines detailed below for the installation procedure of the new HDX RealTime Media Engine.

Note: The user account on the local PC will need to have sufficient privileges to install software.

1. Navigate a web browser to <https://www.hcnetwork.org>.

II. PROCEDURE (Continued):

2. Scroll to the bottom of the page under Workplace and click on the (PC or Mac) Installer link as described by the red arrow below.



Who We Are

Health Choice Network, Inc. (HCN) is a successful nation-wide collaboration among health centers, health center controlled networks and partners. By providing key business services, strategic initiatives and the latest in health information technology, participants can improve patient outcomes through increased efficiencies and more accessible care. With 52 safety-net organizations in nineteen states serving approximately 2.2 million patients, HCN is recognized as a leader in the integration of health information technology among health centers and safety net providers. The high level of HIT services provided by HCN is nationally recognized by the Bureau of Primary Health Care. Health Choice Network utilizes a state-of-the-art systems to capture, analyze and leverage data, improve the quality and access to care and promote meaningful use. We are a leader in implementing the electronic health record, oral health record and soon in behavioral health record. The new technology enables health care providers to document, communicate and track medical information, while patients benefit from faster service, reduced errors and safer transmission of information among labs, pharmacies, hospitals and physicians.

Mission

To improve the health status of our communities through the provision of high-quality, affordable, community-based health care to underserved individuals and families while providing support and partnerships with our network of providers.

Our intention is to support a medical home for our members that ensures access to care, quality services and a compassionate understanding of their needs.

Values

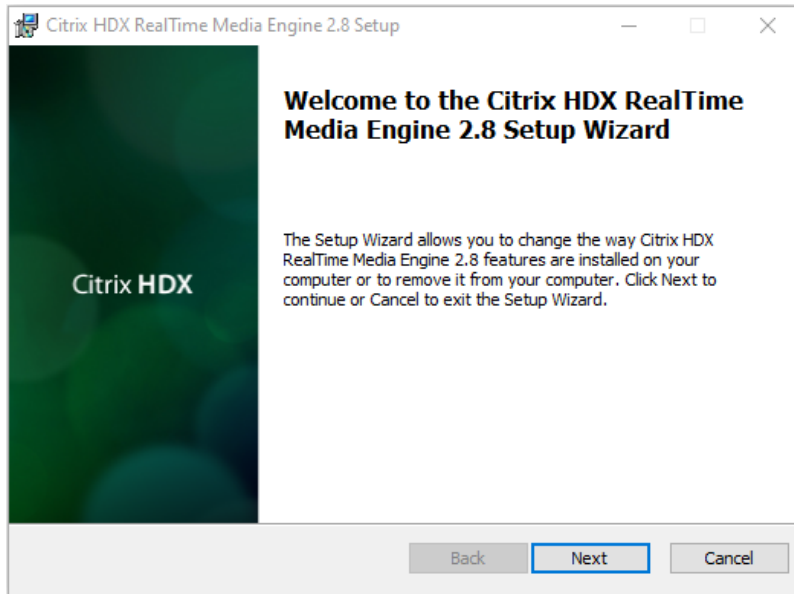
They describe our company as we want it to be. We want our decisions and actions to demonstrate these Values. We believe that putting our Values into practice creates long-term benefits for members, customers, employees, suppliers, partners and the communities we serve. [Read More...](#)

The screenshot shows the Workplace and Contact Information sections of the Health Choice Network website. The Workplace section lists various links: Citrix Installer (Win), Citrix Installer (Mac), Citrix Installer Instructions, HDX Installer (Win), HDX Installer (Mac), HDX Installer Instructions, Webmail, and Citrix Login. A red arrow points to the HDX Installer (Mac) link. The Contact Information section provides the following details: Health Choice Network, a Family of Health Centers, 9064 NW 13 Terrace, Miami, FL, 33172 >Map/Directions, Phone: (305) 599-1015 / Fax:(305) 599-1339, HCNetwork.org Accessibility Statement >View.

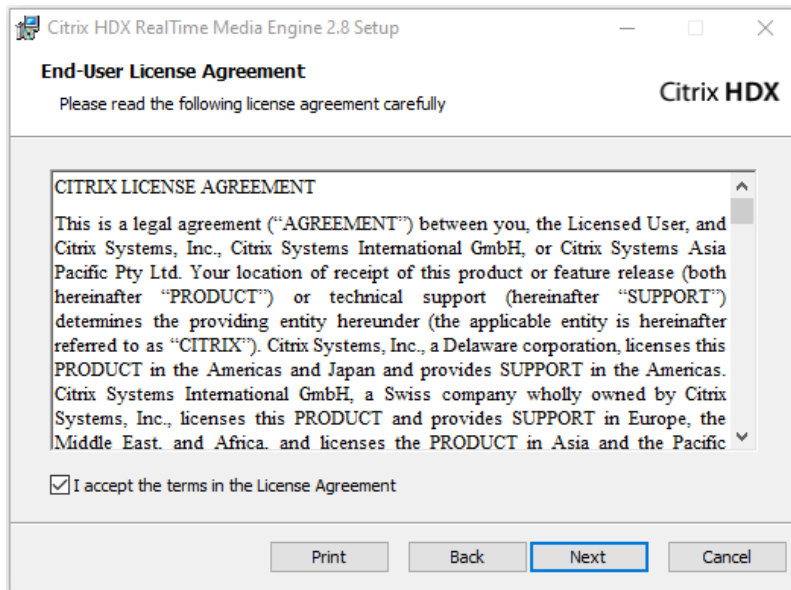
3. Click run or save to the desktop and run from there.

II. PROCEDURE (Continued):

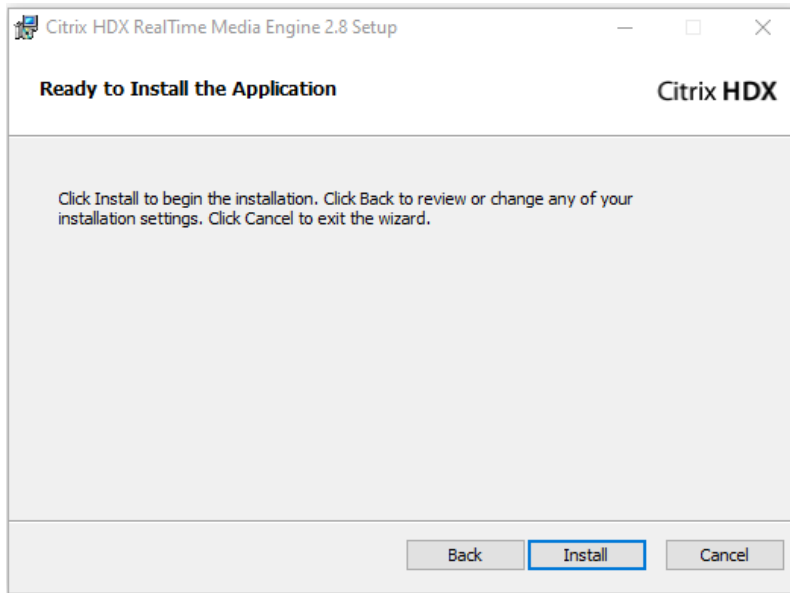
4. The Citrix HDX RealTime Media Engine installation will launch a window stating, “Welcome to the Citrix HDX RealTime Media Engine [version #] Setup Wizard”. Click on the *Next* button.



5. Accept the terms in the License Agreement. Click on the *Next* button.
Note: If you decide not to accept, the installation will not continue.



6. Ready to Install the Application. Click on the *Install* button.
Note: The Installation will proceed at this point with no interaction needed.



Congratulations! Your Installation is complete. Click on the *Finish* button.

